

Direct Debit & Credit Card Periodical Payment Authorisation

Details.

Name/s: _____
Address: _____

I/We Authorise: NASKAM SECURITY SERVICES PTY LTD (Debit User) to arrange for funds to be debited from my/our nominated bank account or credit card, and at the Financial Institution identified and described below:

Bank Details.

Institution Name: _____
Institution Address: _____

(Please note we do not accept Amex or Diners cards.)

Bank Acc or Credit Card Name: _____

BSB No: _____ Acc or Credit Card No: _____

Card Expiry Date: _____

Direct Debit Payment is for all Services Rendered by Naskam Security Services to you - the Customer

Identified By Naskam Security Customer No: _____

If you are unsure of your customer number please leave this field blank, Naskam Administration staff will complete this for you.

DIRECT DEBIT REQUEST AUTHORISATION

I/We have read the Terms, Conditions and Procedures of Service that Naskam has agreed to provide and agree and authorise Naskam Security Services Pty Ltd to Directly Debit my account for all services rendered by Naskam Security Services including Monitoring, Maintenance, Patrol Attendances and any related works.

First Payment Due: _____ Maximum Payment Allowed: _____

Cust Signature: _____ Date Of Signature: _____

Joint Cust Signature: _____ Date Of Signature: _____

By signing our Direct Debit Request you acknowledge and agree to the following terms and conditions:

1. You authorise Naskam Security Services Pty Ltd to debit your nominated account in the manner specified in the Direct Debit Request.
2. We will provide you with at least 14 days prior notice in writing if we propose to vary any of the terms of the debit arrangements in place between us.
3. You will need to give us at least 3 working days notice in writing if you wish to defer or alter any of the debit arrangements.
4. You will need to advise us in writing if you wish to stop a payment being processed (a Debit Item) or cancel a Direct Debit Request. Such notice should be delivered to us at least three working days before the due date for payment or as otherwise stipulated in our Terms and Conditions.
5. If you wish to dispute any Debit Item, you should refer to us in the first instance and we will seek to resolve the matter with you. If we cannot resolve the dispute you can contact your financial institution at which your nominated account is held. Your financial institution will then commence a formal claims procedure on your behalf.
6. Some financial institution accounts do not facilitate direct debits. If you are uncertain, you should check with your financial institution before signing a Direct Debit Request, to ensure that your nominated account is able to receive direct debits through the Bulk Electronic Clearing System.
7. Before completing the Direct Debit Request, you should check the details of your nominated account against a recent statement from your financial institution, to ensure your account details are correct.
8. You agree that it is your responsibility to have sufficient cleared funds in your nominated account by the due date to enable payment of Debit Items in accordance with the Direct Debit Request.
9. We will initiate the Debit Item on the due date stated in the Direct Debit Request or as otherwise agreed between us in writing. If the due date for payment falls on a day which is not a business day in Queensland, then the Debit Item will be processed on the next business day. You should enquire directly with your financial institution if you are uncertain as to when the Debit Item will be processed to your account.
10. If a Debit Item is returned unpaid by your financial institution, you authorise us to present a further debit for payment, notwithstanding that this may exceed the maximum amount stated in the Direct Debit request. We may ask you to reimburse us for any charges we incur as a result of your debit item being returned unpaid.
11. We will ensure the details of your personal records and account details held by us remain confidential. However, if you lodge a claim in relation to an alleged incorrect or wrongful debit, it may be necessary for us to release such information to your financial institution or its representative, or to our financial institution or its representative to enable your claim to be assessed. To see our privacy policy statement please visit our website www.naskam.com